**BizTalk Outage Clean-Up**

1. Log into MP-BTS-SA01, MP-BTS-SA02, MP-BTS-SA03 and **SHUTDOWN** IIS

  A. Open a command prompt on each server and run IISRESET /STOP

B. After IIS is stopped confirm the status by running IISRESET /STATUS

The admin console should look like below:

A computer screen shot of a computer program

Description automatically generated

1. Log onto MP-BTS-SA03, open the BizTalk Console and clear the below application messages. To clear them, select the highlighted Service Names below, right click, then terminate.
   1. 270\_RT\_BT\_XX\_TO\_FS\_PORT
   2. 276\_RT\_BT\_XX\_TO\_FS\_PORT
   3. COREIIInterchange.\_270\_RealTimeTransactions, 27X.CoreIIInterchange
   4. EligibilityBenefits.TradingPartner, 270.EligibilityBenefits
   5. DataGridString270
   6. 270\_RT\_TP\_TO\_FS\_WCF-BasicHttp
   7. COREIIInterchange.\_276\_RealTimetransaction, 27X.COREIIInterchange
   8. ClaimStatusBroker.MTVClaimStatusProcess, 276ClaimStatusBroker

A screenshot of a computer

Description automatically generated

If we are prompted to perform full stop on the apps, do them in this order, then start them in reverse order.

27X.CoreiiInterchange

270.DataGrid

270.EligibilityBenefits

27X.RealTimeInterchange

1. After that, bring up powershell on MP-BTS-SA03. Navigate to d:\utilities and run the below script to stop the host instances.

* .\check-hostsinstances-reset.ps1 -DSTATE down
* Note: Script can run up to 20 minutes

A computer screen with white text

Description automatically generated

1. After that script is done running. Log onto the MQ Server MP-MQS-A02, on the selected queues, right click and “clear messages”.
   1. VC.AZ.RT.27813.Q.5010
   2. VC.AZ.RT.277.Q.5010
   3. VC.AZ.RT.276.Q.5010
   4. VC.AZ.RT.270.Q.5010

A screenshot of a computer

Description automatically generated

1. Once that is complete, go back to powershell on MP-BTS-SA03 and run the below query to bring the host instances back online.

* .\check-hostsinstances-reset-v2.ps1
* Note: Script can take up to 20 minutes.

1. Once the above script has completed. Restart IIS on Mp-BTS-Sa01, MP-BTS-SA02 and MP-BTS-SA03.

* Open a command prompt on each server and run IISRESET /START
* After IIS is stopped confirm the status by running IISRESET /STATUS